

Express Mail Label No.: EV328186294 US

Date of Deposit: July 9, 2004

Attorney Docket No. 24200-002 CON



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**RECEIVED**  
JUL 14 2004  
**GROUP 3600**

APPLICANTS: James D. Schlick et al.

SERIAL NUMBER: 09/493,783

EXAMINER: Susanna M. Meinecke Diaz

FILING DATE: January 28, 2000

ART UNIT: 3623

FOR: METHOD AND APPARATUS FOR PROBLEM SOLVING, DECISION MAKING AND  
STORING, ANALYZING AND RETRIEVING ENTERPRISEWIDE  
KNOWLEDGE AND CONCLUSIVE DATA

Mail Stop AF  
Commissioner for Patents  
P.O. Box. 1450  
Alexandria, VA 22313-1450

**RESPONSE TO OFFICE ACTION MAILED MAY 17, 2004**

**A. Introductory Comments**

This document is filed in response to the Office Action mailed May 17, 2004.

The Remarks section begins on page 17.